

* How to return items via your school.


If you would like to return any items for a refund, you can do this by providing the information below and returning your parcel to your school. Without following these steps we are unable to process your return.

1. PRINT AND FILL OUT THIS FORM WITH DETAILS FROM THE PACKING SLIP

The name on the order	
The order number (usually starts with S26) *	
The Product ID of the item(s) you are returning	
Quantity of items you are returning	

* NOTE: This is not the number that starts with 3000

This information can be found here on your despatch note in your parcel:

				PAKBOON	
Afzender Trutex Heydweg 10 6071 PT Swalmen		Afleveradres XXXXXXXXXX XXXXXXXXXX XXXXXXXXXX			
Opmerkingen		Referentie 43825 Verzenddatum 05-10-2023 Vervoerder Merpo			
#	ORDER	ARTIKEL CODE	OMSCHRIJVING	BESTELD	GELEVERD
1	TXOS230100459_	BNBV19148-BLK-L	B.I.S. STAVANGAR COTTON BLND JUMPER, BLACK, L <i>Liggend</i>	2	2

2. DROP OFF THE COMPLETED FORM AND PARCEL AT YOUR SCHOOL

3. TRUTEX WILL REFUND YOU WITHIN 14 DAYS OF RECEIVING THE INFORMATION FROM YOUR SCHOOL.

ENQUIRIES

CALL: +31 (0) 20 808 8620

EMAIL: TDINT@TRUTEX.COM